



# Company Analysis: Johnson & Johnson

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## **Executive Summary**

Johnson & Johnson, a pioneer in the pharmaceuticals, medical devices, and consumer health industry, stands as a global healthcare giant with a legacy dating back to its founding in January 1886. Rooted in the principles of its iconic Credo, the company has carved a niche by blending heart, science, and ingenuity to redefine the trajectory of health for humanity. As of February 2024, J&J boasts a market capitalization of US\$379.98 billion, ranking 40th on the Fortune 500 list of the largest U.S. corporations.

The company's diversified portfolio encompasses Pharmaceuticals, Medical Devices, and Consumer Health, with a strategic focus on innovation and research. J&J's commitment to R&D is evident in its substantial investment, ensuring a robust pipeline of groundbreaking products. The company operates internationally, with U.S. and Europe contributing significantly to its 2022 sales of US\$48 billion and US\$23.4 billion, respectively.

Guided by Chairman and CEO Joaquin Duato, J&J's financial performance for 2023 showcases an impressive revenue of US\$85.16 billion, operating income of US\$21.21 billion, and net income of US\$35.15 billion. The commitment to corporate values is reflected in its workforce of 134,400 and a web of subsidiaries, including Abiomed, Actelion, and Johnson & Johnson Vision. In 2023, the company executed a pivotal move, splitting off its consumer healthcare business into the publicly traded Kenvue, showcasing agility and focus on core competencies.

Key to its success are diverse functional units, including Pharmaceuticals, Medical Devices, Consumer Health, Supply Chain, Finance, Human Resources, and Legal, operating collaboratively to drive innovation, ensure operational excellence, and maintain ethical standards. The company's dedication to Corporate Social Responsibility and sustainability underscores its commitment to broader societal well-being.

In conclusion, Johnson & Johnson's strategic approach, financial strength, commitment to innovation, and corporate responsibility position it as a leading force in global healthcare. With a legacy rooted in values and an eye towards the future, J&J continues to navigate the complexities of the healthcare industry with resilience, adaptability, and a relentless pursuit of improving lives worldwide.

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## **Section I - Company Profile**

#### Overview

Johnson & Johnson, a stalwart in the pharmaceuticals and medical technology industry, stands as a beacon of healthcare innovation and global impact. Established in January 1886, the company has woven a rich tapestry of history, driven by the visionary founders Robert Wood Johnson I, James Wood Johnson, and Edward Mead Johnson. With a steadfast commitment to improving the well-being of individuals worldwide, Johnson & Johnson has evolved into a juggernaut with a market capitalization of US\$380.25 billion as of February 2024, bearing the ticker symbol JNJ on the New York Stock Exchange (NYSE). The pharma giant's website is jnj.com.

Situated at the Johnson and Johnson Plaza in New Brunswick, New Jersey, the company operates as a global force, extending its reach across continents. In the intricate landscape of the healthcare sector, Johnson & Johnson has proven its mettle as a leader with a comprehensive portfolio that spans pharmaceuticals, medical devices, and consumer health products. Boasting a robust financial performance, the company reported a staggering revenue of US\$85.16 billion in 2023, with an operating income of US\$21.21 billion and a net income of US\$35.15 billion.

A testament to its global prowess, Johnson & Johnson's U.S. sales in 2022 reached a formidable US\$48 billion, solidifying its position as the largest contributor to the company's revenue. Simultaneously, Europe contributed significantly, with sales totaling US\$23.4 billion, further emphasizing the company's international footprint. Guiding the helm of this multifaceted organization is Joaquin Duato, serving as Chairman and CEO, steering Johnson & Johnson through the intricacies of the dynamic healthcare landscape.

## **Subsidiaries**

Beyond the towering financial figures, Johnson & Johnson's commitment to its employees is evident in its workforce of 134,400 individuals (2024), forming a cohesive community dedicated to advancing healthcare solutions. The company's influence extends even further through a web of subsidiaries, each playing a distinctive role in the broader healthcare ecosystem. Abiomed, Acclarent, Actelion, Cilag, DePuy Synthes, Ethicon, Janssen Biotech, Janssen Pharmaceuticals, Janssen Vaccines, Johnson & Johnson Vision, Mentor, and Synthes collectively contribute to the diversified tapestry of Johnson & Johnson's impact on global health and well-being.

Date			
Subsidiary	Established	Key People	Products
			Abiomed specializes in medical devices,
		Michael R.	with a focus on developing and
Abiomed	1981	Minogue	manufacturing heart support technologies,
		(CEO)	including the Impella line of devices
			designed to assist the heart.
			Acclarent, a subsidiary of Ethicon, focuses
			on developing and marketing innovative
A		William M.	medical devices for ear, nose, and throat
Acclarent	2004	Facteau	(ENT) procedures. Their products include
		(President)	devices for sinus surgery, balloon dilation
			technology, and other ENT-related
			solutions.

Subsidiary	Date	Key People	Products
•	Established		
			Actelion, acquired by J&J in 2017, is
			known for its work in pulmonary arterial
		Jean-Paul	hypertension (PAH) and developing drugs
Actelion	1997	Clozel	to treat cardiovascular and orphan diseases.
		(Founder)	The subsidiary's key product is the PAH
			treatment, Tracleer, among other innovative
			therapies.
			Cilag is a pharmaceutical subsidiary
			focusing on manufacturing, marketing, and
C'l-	1026	NI/A	distributing a wide range of pharmaceutical
Cilag	1936	N/A	products, including prescription
			medications, vaccines, and over-the-counter
		X	drugs.
			DePuy Synthes is a leading orthopedic and
			neurosurgery company that produces a
Do Duy, Cymthos	1895	N/A	variety of products, including joint
DePuy Synthes	1893	N/A	replacement systems, trauma solutions,
			spine devices, and sports medicine
,			products.
			Ethicon, a subsidiary of Johnson &
Ethicon	1921	N/A	Johnson, is a global leader in surgical
			technology. Their product portfolio includes

a	Date				
Subsidiary	Established	Key People	Products		
			sutures, wound closure devices, surgical		
			staplers, and innovative solutions for		
			various surgical specialties.		
			Janssen Biotech focuses on discovering and		
			developing biologic and small molecule		
		Mathai	therapies. They are known for their		
Janssen Biotech	1981	Mammen	contributions to immunology, oncology,		
		(Global Head)	and infectious diseases. Key products		
			include immunology treatments and		
		4	oncology drugs.		
			Janssen Pharmaceuticals, a pharmaceutical		
		Jennifer	arm of J&J, develops and markets		
Janssen	1953	Taubert (EVP,	prescription medications across various		
Pharmaceuticals	1933	Worldwide	therapeutic areas. They are involved in		
		Chairman)	areas such as cardiovascular, neuroscience,		
1			infectious diseases, and oncology.		
			Janssen Vaccines is dedicated to		
		Johan Van	researching, developing, and manufacturing		
Janssen Vaccines	1052	Hoof (Global	vaccines. They focus on addressing global		
Janssen vaccines	1933	Therapeutic	health challenges, with products spanning		
		Area Head)	infectious diseases and emerging health		
			threats.		

G 1	Date	IZ. D l.	D 14.
Subsidiary	Established	Key People	Products
		Ashley	Johnson & Johnson Vision is known for its
Johnson &		McEvoy	vision care products, including contact
Johnson Vision	1986	(Executive	lenses and solutions. They aim to provide
		Vice President)	innovative eye care solutions to improve
		vice i resident)	and preserve vision.
			Mentor, a subsidiary specializing in
			aesthetic and reconstructive products,
Mentor	1969	N/A	produces breast implants, body contouring
			devices, and other medical aesthetics
			solutions.
			Synthes, now integrated into DePuy
			Synthes, was known for its contributions to
			orthopedic and neurosurgery. They
Synthes	1895	N/A	developed a wide range of products,
			including implants, instruments, and
4.4			biomaterials, aimed at addressing various
			musculoskeletal conditions.

# **Recent Strategic Moves**

In a strategic move indicative of the company's adaptive prowess, Johnson & Johnson underwent a significant transformation in 2023, culminating in the spin-off of its consumer healthcare business sector into a new publicly traded entity named Kenvue. This strategic realignment showcases the company's commitment to maximizing value, focusing on core

strengths, and navigating evolving market dynamics with strategic precision. The split positions Johnson & Johnson to further concentrate on its core pharmaceuticals and medical technology segments, solidifying its status as a global leader in the healthcare industry.

## Recent Controversies, Recalls, & Litigation

- Talcum Powder Lawsuits: J&J faced numerous lawsuits alleging that its talcum powder products, including Baby Powder, were linked to ovarian cancer and mesothelioma. Some cases resulted in substantial legal settlements.
- Opioid Crisis Litigation: Like other pharmaceutical companies, J&J has been involved in litigation related to the opioid crisis. In 2019, an Oklahoma court ordered J&J to pay \$572 million for its role in the state's opioid epidemic.
- Ethicon Pelvic Mesh Lawsuits: J&J faced lawsuits related to its Ethicon subsidiary's pelvic mesh products. Patients claimed injuries and complications from the use of these medical devices. The company has reached settlements in some cases.
- Risperdal Marketing Practices: J&J faced legal challenges related to the marketing
  practices of its antipsychotic drug Risperdal. Allegations included the inappropriate
  promotion of the drug for off-label uses and failure to disclose potential side effects.
- Recalls: In the past, J&J has issued product recalls for various reasons. For example, in 2010, the company faced a massive recall of over-the-counter medicines, including
   Tylenol, due to concerns about quality control issues at its manufacturing facilities.

#### **Mission & Vision**

Mission Statement: To "bring science and sense of sight to life through world-class innovation and customer experience."

Vision Statement: To "help people see better, connect better, and live better."

Johnson & Johnson's mission and vision encapsulate a profound commitment to improving the health and well-being of individuals globally. Rooted in the principles outlined in their iconic Credo, crafted in 1943, the company's mission is to blend heart, science, and ingenuity to profoundly change the trajectory of health for humanity. This mission underscores Johnson & Johnson's dedication to addressing the most pressing healthcare challenges through innovative solutions and unwavering integrity. The vision extends beyond financial success, aiming to be the world's premier healthcare company by advancing new ideas, embracing diverse perspectives, and fostering collaborations that transcend borders. It envisions a world where cutting-edge healthcare innovations, compassionate care, and sustainable practices converge to create a lasting positive impact on communities, patients, and the broader global society. This dual commitment to innovation and humanity underscores Johnson & Johnson's role not just as a corporate entity but as a catalyst for transformative change in the healthcare landscape

## **Current Industry Position**

Ranked No. 40 on the prestigious 2023 Fortune 500 list of the largest United States corporations, Johnson & Johnson stands as an influential force in the corporate landscape. Recognized not only for its scale but also for its financial strength, the company holds a prime credit rating of AAA, a testament to its financial stability and reliability. This distinguished credit rating places Johnson & Johnson among a select few, with only two U.S.-based companies enjoying such esteemed recognition.

With a market cap of US\$380.25 billion, J&J is the third largest pharma company, behind Eli Lilly and Novo Nordisk.

# **Key Competitors**

C C	T 1 4 F	Market Cap (As of Feb	
Company	Industry Focus	2024)	
Eli Lilly & Co.	Pharmaceuticals	US\$715.35 billion	
Novo Nordisk A/S	Pharmaceuticals	US\$417.44 billion	
Pfizer Inc.	Pharmaceuticals	US\$155.78 billion	
Novartis AG	Pharmaceuticals	US\$204.04 billion	
Roche Holding AG	Pharmaceuticals, Diagnostics	US\$188.34 billion	
Merck & Co., Inc.	Pharmaceuticals	US\$322.76 billion	
Abbott Laboratories	Pharmaceuticals, Medical Devices, Diagnostics	US\$202.39 billion	
Bristol Myers Squibb Co.	Pharmaceuticals, Biopharmaceuticals	US\$100.83 billion	
Sanofi S.A.	Pharmaceuticals, Vaccines	US\$109.53 billion	
Gilead Sciences, Inc.	Biopharmaceuticals	US\$89.76 billion	
Medtronic plc	Medical Devices, Healthcare Solutions	US\$114.15 billion	

# **Business Strategies**

Johnson & Johnson (J&J) employs a multifaceted business strategy that encompasses diversification, innovation, and a commitment to ethical practices. The company operates across three primary segments: Pharmaceuticals, Medical Devices, and Consumer Health.

**Strategy** Specifics

Product Portfolio: J&J's diversified portfolio spans pharmaceuticals,

Diversification: medical devices, and consumer health products. This diversification

helps mitigate risks associated with industry-specific challenges

*Investment in R&D*: J&J consistently allocates a significant portion

of its budget to research and development, driving innovation in

pharmaceuticals, medical devices, and consumer health. In 2023, the

Innovation and company invested over \$15 billion in R&D. This commitment

ensures a steady pipeline of new products and advancements.

Development (R&D): JLABS and External Collaborations: J&J fosters innovation through

initiatives like JLABS, providing lab space for startups, and

collaborations with external partners, universities, and research

institutions.

International Operations: J&J operates in over 60 countries,

emphasizing a global presence. This global expansion allows the

company to adapt to regional healthcare needs, tapping into diverse

markets, and navigating regulatory landscapes.

Global Expansion:

Research &

Strategic Acquisitions: Examples include the acquisition of Actelion

in 2017, expanding J&J's portfolio in pulmonary arterial

hypertension, and the acquisition of Momenta Pharmaceuticals in

2020, enhancing its autoimmune disease pipeline.

Patient-Centric Quality of Patient Outcomes: J&J places a strong emphasis on

Approach: improving patient outcomes and quality of life. The company's

Strategy **Specifics** 

> patient-centric approach guides the development of therapies and solutions that address unmet healthcare needs.

Digital Health Initiatives: The company embraces digital health solutions, exploring technologies to enhance patient engagement, provide personalized care, improve treatment adherence, and provide innovative digital therapeutics.

"Our Citizenship & Sustainability Goals": J&J has set ambitious goals for sustainability and corporate responsibility. Initiatives include reducing environmental impact, advancing global health, and supporting communities.

Responsibility (CSR)

Circular Economy Initiatives: The company works toward achieving a circular economy by promoting recycling, reducing waste, and ensuring sustainable sourcing of materials.

Collaboration with External Innovators: J&J actively engages in

strategic alliances and partnerships with startups, research institutions, and other healthcare companies. Initiatives like JLABS provide a collaborative platform for external innovators. The JLINX collaboration center is another example of creating a platform for external innovators.

Supply Chain Efficiency: The company focuses on optimizing supply chain efficiency to ensure timely and cost-effective distribution of

Corporate Social

and Sustainability:

Strategic Alliances

and Partnerships:

Operational

Excellence:

**Strategy** Specifics

products. Utilizing technologies like blockchain enhances transparency and traceability.

Proactive Risk Mitigation: J&J employs risk management strategies to address challenges, such as legal and regulatory issues. The company actively addresses potential risks to protect its reputation and financial well-being.

Business Spin-Offs: The spin-off of the consumer healthcare business into Kenvue in 2023 reflects J&J's strategic response to evolving market dynamics. This allows the company to concentrate on core pharmaceuticals and medical technology segments.

Adaptation to

Changing Market

Dynamics: Adoption of Digital Technologies: J&J embraces digital

transformation in healthcare. This includes the use of digital health

platforms, telehealth services, and data analytics to improve patient

care and healthcare delivery.

Adherence to Credo Principles: J&J's corporate culture is deeply

Commitment to

rooted in its Credo, reflecting a commitment to putting the needs of

Corporate Values:

customers, employees, and communities first.

J&J's business strategies showcase a holistic approach that integrates financial success with ethical considerations, innovation, and adaptability to navigate the complexities of the healthcare industry. The company's commitment to its core values and patient-centric focus positions it as a leader in the global healthcare landscape.

## **Functional Units of Emphasis**

Johnson & Johnson's success is underpinned by the seamless collaboration and effectiveness of its various functional units, each playing a vital role in the company's operations. These functional units contribute to J&J's success by managing specific aspects of the business, ensuring efficiency, innovation, and adherence to corporate values. Here are key functional units integral to J&J's operations:

**Unit** Specifics

Research and Development (R&D): The pharmaceutical unit is

responsible for groundbreaking R&D efforts. This includes

Pharmaceuticals: discovering and developing new drugs, therapies, and treatments. The

unit's success is crucial for maintaining a robust pipeline of innovative

products.

Medical Devices:

Consumer Health:

Product Development and Innovation: The medical devices unit

focuses on developing and innovating medical technologies, surgical

solutions, and diagnostic tools. This unit contributes to J&J's

leadership in the medical technology sector.

Consumer Insights and Marketing: This unit is responsible for

understanding consumer needs, conducting market research, and

implementing effective marketing strategies for over-the-counter

products. It ensures that consumer health products align with market

demands.

Supply Chain and Logistics and Distribution: The supply chain unit manages the

Operations: efficient movement of products from manufacturing facilities to end-

Unit	Specifics
	users. It plays a critical role in ensuring timely and cost-effective
	delivery while optimizing inventory management.
	Financial Planning and Analysis: This unit handles financial
Finance and	management, budgeting, forecasting, and analysis. It plays a pivotal
Accounting:	role in ensuring fiscal responsibility and strategic financial decision-
	making across the organization.
	Talent Acquisition and Development: The HR unit is responsible for
Human Resources:	acquiring top talent, providing employee development programs, and
Tuman Resources.	fostering a positive work culture. It contributes to building a skilled
	and motivated workforce.
	Legal Counsel and Regulatory Compliance: Ensuring adherence to
Legal and	legal requirements and regulatory standards is paramount in the
Compliance:	pharmaceutical and healthcare industry. The legal and compliance
	unit safeguards J&J's operations and reputation.
	Digital Solutions and Data Management: The IT unit develops and
Information	maintains technology infrastructure, implements digital solutions, and
Technology (IT):	manages data. It supports the integration of technology into various
	business processes.
Corporate Social	Sustainability and Community Engagement: The CSR unit oversees
Responsibility	sustainability initiatives, community engagement programs, and
(CSD):	corporate philanthropy. It aligns J&J's business practices with social

and environmental responsibility.

(CSR):

Unit Specifics

Brand Management and Communication: This unit manages global

Global Marketing marketing strategies, brand positioning, and communication efforts. It

and Communication: ensures a consistent and impactful presence for J&J's diverse product

offerings.

These functional units work collaboratively to drive J&J's overarching mission, responding to industry challenges, fostering innovation, and upholding the company's commitment to improving global health. The synergy among these units is pivotal to J&J's operational excellence and continued success in the dynamic healthcare landscape.

## **Section II – Internal & External Analysis**

# **SWOT Analysis**

# **Aspect**

# **Specifics**

- 1. Diversified Product Portfolio: J&J operates in multiple healthcare segments, including pharmaceuticals, medical devices, and consumer health.
- 2. Global Presence: J&J has a strong global footprint, allowing it to tap into diverse markets and benefit from a broad customer base.

# **Strengths:**

- 3. Research and Development (R&D) Capabilities: J&J invests heavily in R&D, leading to innovation and the development of new drugs, medical devices, and healthcare solutions.
- 4. Strong Brand Reputation: J&J is widely recognized for its commitment to quality and healthcare, contributing to a strong and trusted brand image.
- 1. Legal and Regulatory Challenges: J&J has faced legal issues, such as talcum powder lawsuits and allegations related to marketing practices, which can impact the company's reputation and financials.

## Weaknesses:

2. Dependence on Key Products: The company's revenue is somewhat reliant on a few key products, making it susceptible to the impact of product recalls or market competition. Examples include Remicade and J&J's pharmaceutical products.

# **Aspect** Specifics

- 3. Product Recalls: Historical instances of product recalls, such as the Tylenol recall in 2010, have affected J&J's brand reputation and consumer trust.
- 4. Pricing Pressures: Intense competition in the healthcare industry may subject J&J to pricing pressures, impacting profit margins
- 1. Emerging Markets: Expansion into emerging markets presents growth opportunities, especially with increasing healthcare needs in developing regions.
- 2. Aging Population Trends: With an aging population, there is a growing demand for healthcare products and services, providing opportunities for J&J.

# **Opportunities:**

- 3. Technological Advancements: Leveraging advancements in healthcare technologies can lead to the development of innovative products and solutions.
- 4. Strategic Partnerships and Collaborations: Forming alliances with other healthcare companies or technology firms can enhance J&J's capabilities and market reach.
- 1. Regulatory Changes: Changes in healthcare regulations and policies can impact product approvals, pricing, and market access.

#### **Threats:**

## Aspect

## **Specifics**

- 2. Intense Competition: Competition from both traditional pharmaceutical companies and new entrants poses a threat to market share and profitability.
- 3. External Economic Factors: Economic downturns or fluctuations can affect consumer spending on healthcare products and services.
- 4. Patent Expirations: The expiration of patents for key drugs can open the door to generic competition, impacting revenue streams.

## **Industry (PESTLE) Analysis**

#### **Factor**

# **Specifics**

1. Regulation and Legislation: Government regulations affecting the healthcare industry i.e. changes in FDA regulations can impact drug approvals and marketing practices.

#### **Political:**

- 2. Global Political Stability: Political stability in regions where J&J operates i.e. political instability in certain countries may pose challenges for operations.
- 1. Economic Conditions: Economic indicators affecting consumer spending on healthcare i.e. eonomic downturns may lead to reduced healthcare spending by consumers.

#### **Economic:**

2. Exchange Rates: Currency fluctuations impacting J&J's international operations i.e. changes in currency exchange rates can affect the company's financial performance.

#### **Factor**

# **Specifics**

1. Demographic Trends: Aging populations and changing healthcare preferences i.e. the aging population trend presents opportunities for J&J in healthcare solutions.

## **Sociological:**

- 2. Consumer Behavior: Trends in consumer attitudes toward health and wellness i.e. increased focus on wellness may drive demand for certain consumer health products.
- 1. Research and Innovation: Advancements in technology impacting healthcare innovation i.e. J&J's investment in R&D and technological advancements, leading to new medical devices and drugs.

# **Technological:**

- 2. Digital Health Trends: Integration of digital technologies in healthcare solutions i.e. J&J's adoption of digital health platforms and telehealth services.
- 1. Regulatory Compliance: Adherence to legal and regulatory requirements in the industry i.e. compliance with healthcare laws, such as the Affordable Care Act in the U.S.

## Legal:

- 2. Intellectual Property Protection: Protection of patents and intellectual property i.e. legal actions to protect J&J's patents, especially in the pharmaceutical sector.
- 1. Environmental impact and sustainability initiatives i.e. J&J's

## **Environmental:**

commitment to sustainability, including eco-friendly packaging and reducing environmental footprint.

#### **Factor**

# **Specifics**

2. Climate Change Impact: J&J's initiatives to minimize the environmental impact of its operations.

# **Competitor Analysis (Porter's 5 Forces)**

#### **Factor**

# **Specifics**

# Barriers to Entry:

- The extent to which new competitors can enter the market.
- High R&D costs, strict regulatory requirements, and established brand loyalty act as significant barriers to entry for new entrants in the pharmaceutical and healthcare industry.

## **Economies of Scale:**

### 1. Threat of New

# **Entrants**

- Existing companies may benefit from cost advantages due to their
- size and scale.
- J&J's extensive global operations provide economies of scale in manufacturing, distribution, and marketing.

# Brand Loyalty:

- The strength of customer loyalty to existing brands.
- J&J's strong brand reputation in healthcare and consumer products builds customer trust and loyalty, reducing the threat of new entrants.

**Specifics Buyer Concentration:** - The influence of large buyers on pricing and terms. - J&J's diverse customer base, including hospitals, healthcare providers, and consumers, reduces the concentration of individual buyers. **Switching Costs:** - The ease with which buyers can switch from one supplier to 2. Bargaining Power another. of Buyers - In the pharmaceutical industry, the critical nature of certain drugs and treatments may result in high switching costs for buyers. Information Availability: - The availability of information to buyers about product alternatives and prices. - Increased transparency in healthcare information allows buyers to make more informed decisions, potentially impacting pricing negotiations. Supplier Concentration: 3. Bargaining Power

- The influence of concentrated or powerful suppliers on the

**Factor** 

of Suppliers

industry.

**Factor** Specifics

- J&J's size and purchasing power may give it leverage when dealing with suppliers, reducing their individual bargaining power.

Uniqueness of Inputs:

- The extent to which suppliers provide unique or specialized inputs.
- In pharmaceuticals, certain raw materials or active ingredients may be sourced from specific suppliers, potentially increasing their bargaining power.

Switching Costs for Suppliers:

- The costs for suppliers to switch to serving other industries.
- If J&J is a major customer for a supplier, the supplier may incur significant switching costs to serve other industries.

Availability of Substitutes:

- The presence and ease of access to alternatives.
- Generic drugs as substitutes for branded pharmaceuticals, or alternative therapies as substitutes for certain medical devices.

#### F

# **Substitute Products**

## or Services

4. Threat of

Perceived Quality of Substitutes:

- The perception of the quality and efficacy of substitute products.
- J&J's focus on maintaining high-quality standards helps mitigate the threat of substitutes in the healthcare industry.

**Factor** Specifics

Number of Competitors:

- The intensity of competition among existing firms.
- J&J faces competition from major pharmaceutical companies, medical device manufacturers, and consumer health brands, contributing to high rivalry.

# 5. Competitive

# Rivalry

**Industry Growth:** 

- The rate at which the industry is expanding or contracting.
- In mature markets, slower industry growth intensifies competition as companies vie for market share. In contrast, growth in emerging markets may present new opportunities.

# **Section III - Financial Analysis**

#### **Financial Position**

Aspect	2020	2021	2022	2023
Total Revenue	82584	93775	94943	85159
Gross Profit	54257	63920	63954	58606
Operating Income	16497	22776	25747	22009
Net Income	14714	20878	17941	35153
Total Assets	174894	182018	187378	167558
Total Liabilities	111616	107995	110574	98784

## **Notes:**

- JNJ shows an increasing trend in total revenue, gross profit, operating income, total assets, and total liabilities from 2020 to 2022, reaching its peak in 2022.
- Decline in total revenue, gross profit, operating income, total assets, and total liabilities in 2023 can be attributed to Johnson & Johnson splitting its consumer healthcare subsidiary into a new company, Kenvue.
- The significant increase in net income in 2023 might be explained by the separation of the consumer healthcare business. The spin-off could have resulted in gains for J&J, such as the receipt of cash or equity from Kenvue.

# **Profitability Analysis**

Period Ending:	Dec 31, 2023	Jan 01, 2023	Jan 02, 2022	Jan 03, 2021
	85159	94943	93775	82584
	58606	63954	63920	54257
	22009	25747	22776	16497
	35153	17941	20878	14714
	Period Ending:	85159 58606 22009	85159 94943 58606 63954 22009 25747	85159     94943     93775       58606     63954     63920       22009     25747     22776

Profitability Ratio	2020	2021	2022	2023
Gross Margin				
	= (54257/	= (63920/	= (63954/	= (58606/
[(Total Revenue – Cost of	82584) * 100	93775) * 100	94943) * 100	85159) * 100
Goods Sold) / Total Revenue]				<b>50.00</b>
* 100	= 65.7%	=68.16 %	= 67.4%	= 68.82%
Operating Profit Margin	= (16497/	= (22776/	= (25747/	= (22009/
(Operating Profit / Total	82584) * 100	93775) * 100	94943) * 100	85159) * 100
Revenue) * 100	= 19.98%	= 24.29%	= 27.19%	= 25.84%
Net Profit Margin	= (14714/	= (20878/	= (17941/	= (35153/
(Net Profit / Total Revenue) *	82584) * 100	93775) * 100	94943) * 100	85159) * 100
100	= 17.82%	= 22.26%	= 18.9%	= 41.26%
Datum on Assets (DOA)	= (14714/	= (20878/	= (17941/	= (35153/
Return on Assets (ROA)	174894) *	182018) *	187378) *	167600) *
(Net Income / Average Total	100	100	100	100
Assets) * 100	= 8.41%	= 11.47%	= 9.57%	= 20.97%

Return on Equity (ROE)	= (14714/	= (20878/	= (17941/	= (35153/
(Net Income / Average	63278) * 100	74023) * 100	76804) * 100	71228) * 100
Shareholders' Equity) * 100	= 23.25%	= 28.2%	= 23.36%	= 49.35%

#### **Notes:**

- The gross margin indicates the percentage of revenue that exceeds the cost of goods sold. J&J's gross margin has remained relatively stable, and the slight increase in 2023 suggests efficiency in managing production costs.
- The operating profit margin represents the percentage of revenue remaining after deducting operating expenses. J&J's operating profit margin shows an improvement over the years, reaching a peak in 2022. The slight decrease in 2023 may be attributed to the costs associated with the spin-off.
- The net profit margin measures the percentage of revenue remaining after all
  expenses, including taxes. The substantial increase in net profit margin in 2023 is
  likely due to gains from the spin-off, indicating a significant boost in profitability.
- ROA indicates how efficiently the company is utilizing its assets to generate profits.
   The increasing trend in ROA suggests improved asset utilization, with a notable spike in 2023, possibly due to the positive impact of the spin-off.
- ROE measures the return generated on shareholders' equity. The significant increase in ROE in 2023 is consistent with the boost in net profit margin, reflecting strong financial performance, likely driven by gains from the spin-off.

# **Expenses Analysis**

Expense	2020	2021	2022	2023
Selling/General/Admin. Expenses, Total	66087	70999	69196	63150
Research & Development	12159	14714	14603	15085
Depreciation / Amortization	-69	790	670	386
Interest Expense (Income) – Net Operating	-410	-370	-276	-753*
Unusual Income	5428	5141	_	-
Other Operating Expenses, Total	270	-607	-394	286

#### **Notes:**

- The decrease in selling/general/admin. expenses in 2023 may be attributed to the spinoff of the consumer healthcare business into Kenvue. The separation could lead to
  cost savings as the company focuses on its core business.
- Research & Development expenses have shown a slight increase over the years,
   reflecting ongoing investments in innovation and product development.
- The negative depreciation/amortization value in 2020 may indicate a gain on the sale of assets. The subsequent decrease in 2023 could be influenced by the spin-off, as the company may have divested certain assets.
- Interest Expense: The negative values indicate interest income. The increase in negative interest expense in 2023 (\* indicates data only for Q1+Q2+Q3, as data for Q4 is unavailable as of Feb 2024) may be associated with the spin-off, as the company may have earned interest income on the proceeds or cash received from the separation.

- Unusual income in 2020 and 2021 might be attributed to specific one-time gains or events; such as COVID-19: govt support & contracts, R&D and manufacturing collaborations, and increased demand for vaccines.
- Other Operating Expenses: Negative values in 2021 and 2022 indicate gains or
  reductions in other operating expenses, possibly related to strategic decisions or costsaving measures. The increase in 2023 suggests additional expenses, possibly related
  to the spin-off or other operational changes.

# **Liquidity Analysis**

Period Ending:	<b>2023</b> 31/12	<b>2023</b> 01/01	<b>2022</b> 02/01	<b>2021</b> 03/01
Total Current Assets 🕶	(-	55294	60979	51237
Total Assets 🕶		187378	182018	174894
Total Current Liabilities 🕶	-	55802	45226	42493
Total Liabilities 🕶	(2)	110574	107995	111616
Total Equity 🗸	71228	76804	74023	63278
Total Liabilities & Shareholders' Equity		187378	182018	174894
Total Common Shares Outstanding	2407.08	2613.6	2628.97	2632.51
Total Preferred Shares Outstanding	-	_	18	-

Aspect	2020	2021	2022	2023
Inventory	9344	10387	12483	11198
Current Ratio	1.21	1.35	0.99	53495/46282
= Current Assets / Current Liabilities				=1.16
Quick Ratio	0.99	1.12	0.77	0.91
= (Current Assets – Inventory) / Current Liabilities				

#### **Notes:**

- The current ratio measures a company's ability to cover its short-term liabilities with its short-term assets. A current ratio above 1 indicates that the company has more current assets than current liabilities, suggesting it can meet its short-term obligations. J&J's current ratio remained generally above 1, indicating reasonable liquidity, although there was a slight dip in 2022.
- The decrease in 2022 and subsequent increase in 2023 might be influenced by the spin-off of the consumer healthcare business in 2023. This could influence changes in working capital management, adjustments in debt levels, or variations in the timing of payments and receipts.
- The quick ratio (acid-test ratio) is a more conservative measure of liquidity that excludes inventory from current assets. A quick ratio above 1 indicates the ability to cover short-term liabilities without relying on the sale of inventory. J&J's quick ratio also remained generally around 1, although there was a decline in 2022. This decline could be attributed to a reduction in liquid assets relative to current liabilities.
- The decline in the quick ratio in 2022 indicates that the reduction in liquidity is more pronounced when excluding inventory. This could be due to changes in the composition of current assets or a decrease in cash or other highly liquid assets. The quick ratio (acid-test ratio) is a more conservative measure of liquidity, excluding inventory from current assets.
- The decrease in 2022 and the subsequent increase in 2023 could also be influenced by changes related to the spin-off.
- The improvement in both the current ratio and quick ratio in 2023 suggests a rebound in liquidity. This recovery could be influenced by strategic financial management, improved working capital practices, or other measures taken by the company.

- Inventory represents the value of goods held by the company. The increase in
  inventory from 2020 to 2022 may indicate a build-up, possibly due to various factors
  such as production planning, changes in demand, or supply chain considerations. The
  decrease in 2023 could be a result of adjustments related to the spin-off, with the
  consumer healthcare business moving to Kenvue.
- Overall Inferences: In summary, the liquidity analysis suggests that while J&J's
  current and quick ratios have fluctuated, they remain generally healthy. The decrease
  in ratios in 2022 might be attributed to factors like changes in the company's structure,
  operations, or financial decisions. The subsequent improvement in 2023 may reflect
  adjustments made following the spin-off. The inventory levels also show variability,
  potentially influenced by strategic considerations or changes in the business
  environment.

## **Debt & Solvency Analysis**

Aspect	2020	2021	2022	2023
Debt-to-Equity Ratio				94833/71228
	1.76	1.46	1.44	
= Total Debt / Shareholders' Equity				= 1.33
Interest Coverage Ratio  = Earnings Before Interest and Taxes (EBIT) / Interest  Expense	41.24	62.56	94.29	30.23

#### **Notes:**

• The debt-to-equity ratio measures the proportion of debt used to finance a company's assets relative to its equity. A lower debt-to-equity ratio generally indicates lower

financial risk. The decreasing trend in the ratio from 2020 to 2023 suggests a reduction in the company's reliance on debt financing compared to equity. This could be due to debt repayment, improved profitability, or changes in the capital structure.

• The interest coverage ratio indicates a company's ability to meet its interest obligations with its operating income. A higher interest coverage ratio suggests a greater ability to cover interest expenses. The increasing trend in the interest coverage ratio from 2020 to 2022 indicates improved financial health, with J&J being more capable of covering interest costs. However, the decrease in 2023 may raise concerns about the company's ability to cover interest expenses, and it may be influenced by factors such as changes in interest rates or the financial impact of the spin-off.

# **Cash Flows Analysis**

Cash flows	2020	2021	2022	2023
Net Income	14714	20878	17941	35143
Operating Activities	23536	23410	21194	22790
Investing Activities	-20825	-8683	-12371	878
Financing Activities	-6120	-14047	-8871	-15820
Net Change in Cash	-3320	502	-360	89640
Capital Expenditures	-3347	-3652	-4009	-2833*
Interest Expense (Income)	-410	-370	-276	-753*
Free Cash Flow	19760	17730	19185	18610

#### **Notes:**

- Net income represents the profit generated by the company. The significant increase
  in net income in 2023 may be attributed to various factors, including the spin-off of
  the consumer healthcare business into Kenvue.
- Operating activities cash flow represents the cash generated or used in the company's core operations. The consistent positive operating cash flow indicates that J&J has been able to generate cash from its day-to-day business operations.
- Investing activities include cash flows from the acquisition and disposal of long-term assets. The negative values in 2020, 2021, and 2022 indicate substantial investments in assets, possibly related to acquisitions, capital expenditures, or other strategic initiatives. The positive value in 2023 suggests a shift toward positive investing activities, possibly influenced by the spin-off.
- Financing activities involve cash flows from debt and equity transactions. The negative values indicate a net cash outflow, which might be related to debt repayment, dividend payments, or share repurchases. The significant outflow in 2023 may be associated with the spin-off and changes in the company's capital structure.
- The net change in cash reflects the overall change in the company's cash position. The substantial increase in cash in 2023 is noteworthy and may be driven by the spin-off, possibly involving cash received from the separation.
- Capital expenditures represent investments in property, plant, and equipment. The
  increasing trend indicates an increase in long-term asset investments or a shift in
  capital allocation.
- The negative values indicate interest income, while positive values would represent interest expense. The decreasing trend in interest expense upto 2022 may be

- influenced by changes in interest rates and debt restructuring, while increase in interest income in 2023 is due to the impact of the spin-off.
- Free cash flow represents the cash generated from operations after accounting for capital expenditures. The consistent positive free cash flow indicates J&J's ability to generate cash for reinvestment or other financial activities.

# **Comparative Analysis**

Ratio	JNJ	Pharma Industry
Y/Y Revenue Growth 2023	4.2%	4%
Y/Y EPS Net Growth 2023	104.01%	7%

#### **Notes:**

- J&J's Y/Y revenue growth of 4.2% is slightly higher than the reported industry average of 4%. This indicates that J&J has performed well in terms of increasing its revenue compared to the overall pharmaceutical industry. A positive Y/Y revenue growth is generally considered favorable as it signifies increased sales and business expansion.
- J&J's Y/Y EPS net growth of 104.01% is significantly higher than the reported industry average of 7%. This implies that J&J has experienced a substantial increase in earnings per share compared to the broader pharmaceutical industry. A high Y/Y EPS growth rate suggests strong profitability and effective management of expenses and operations.

# **Overall Trends Analysis**

1. Financial Performance:

- 1. Revenue: Fluctuating trend, with a decrease in 2023 due to the spin-off of the consumer healthcare business into Kenvue.
- 2. Profitability: Overall positive trend in gross margin, operating profit margin, and net profit margin until 2022, with a significant increase in 2023 driven by gains from the spin-off.
- 3. Liquidity: Generally healthy liquidity ratios, although a dip in 2022 and subsequent recovery in 2023 may be linked to the spin-off.
- 4. Debt & Solvency: Improving trend in the debt-to-equity ratio until 2023, but a decrease in the interest coverage ratio in 2023 may require closer monitoring.

#### 2. Cash Flows:

- 1. Operating Activities: Consistent positive operating cash flows, indicating the ability to generate cash from core business operations.
- 2. Investing Activities: Shift from substantial negative values to positive in 2023, possibly influenced by the spin-off.
- 3. Financing Activities: Fluctuating trend, with a significant negative cash outflow in 2023 related to the spin-off.
- 4. Net Change in Cash: Notable increase in cash in 2023, primarily due to the spin-off, potentially involving cash received from the separation.
- 5. Free Cash Flow: Generally positive, reflecting the company's ability to generate cash after accounting for capital expenditures.

## 3. Industry Comparison:

- 1. Y/Y Revenue Growth (2023): J&J outperformed the pharmaceutical industry with a slightly higher growth rate.
- 2. Y/Y EPS Net Growth (2023): J&J demonstrated a significantly higher EPS growth compared to the industry average, indicating strong profitability.

 Strategic Moves (Spin-Off): The spin-off of the consumer healthcare business into Kenvue in 2023 significantly impacted financials, leading to gains and losses in different aspects.

# 5. Overall Implications:

- 1. Strengths: J&J exhibits strengths in revenue generation, profitability, and positive cash flows.
- 2. Concerns: Debt levels and a decrease in interest coverage in 2023 may warrant attention.
- 3. Opportunities: Successful spin-off presents opportunities for focused growth and innovation.
- 4. Challenges: Managing the transition and impacts of the spin-off on various financial metrics.
- 6. Conclusion: Johnson & Johnson's overall trend analysis suggests a resilient and adaptable company, successfully navigating challenges like the spin-off. Monitoring debt-related metrics and understanding the ongoing implications of strategic moves will be crucial for stakeholders in assessing the company's future financial performance.

## **Section IV - Culture & Policy Analysis**

# Corporate Culture, Values, & Philosophy

- 1. *Credo as Guiding Principle:* Johnson & Johnson's Credo, written in 1943, serves as a foundational document guiding the company's values and principles. It emphasizes the commitment to customers, employees, communities, and shareholders.
- 2. *People-Centric Culture:* J&J fosters a people-centric culture that prioritizes the well-being of employees and their professional growth. The company emphasizes diversity, equity, and inclusion initiatives.
- 3. *Collaborative Work Environment:* The company encourages collaboration across its various segments, promoting a culture of teamwork and cross-functional cooperation.

## **Ethics & CSR Initiatives**

- 1. Commitment to Ethical Practices: J&J places a strong emphasis on ethical business practices. The company is committed to maintaining the highest standards of integrity and transparency.
- 2. Global Community Impact: Through its "Our Citizenship & Sustainability Goals," J&J focuses on making a positive impact on global health, environmental sustainability, and community well-being. This includes initiatives like health access programs and disaster relief efforts.
- 3. Supply Chain Responsibility: J&J is dedicated to ensuring responsible sourcing and sustainability throughout its supply chain. The company works towards reducing environmental impact and promoting ethical sourcing of materials.

#### **Innovation**

- 1. Research and Development Investment: J&J consistently allocates a significant portion of its budget to research and development, driving innovation in pharmaceuticals, medical devices, and consumer health.
- 2. *Biotechnology and Breakthrough Therapies:* The company is at the forefront of biotechnology, developing breakthrough therapies and investing in cutting-edge technologies. Examples include Janssen's work in immunology and oncology.
- 3. *Digital Health Solutions:* J&J actively explores digital health solutions, leveraging technology to enhance patient care and improve healthcare outcomes. This includes partnerships and investments in telehealth and digital therapeutics.
- 4. *Medical Device Advancements:* J&J's medical devices segment, including DePuy Synthes and Ethicon, continually innovates with new surgical technologies, implants, and minimally invasive procedures.
- 5. *Open Innovation Initiatives*: J&J engages in open innovation, collaborating with external partners, startups, and academic institutions to bring novel healthcare solutions to market. The JLABS innovation centers are examples of fostering collaboration with external innovators.

## **Section V - Strategy Analysis & Development**

# **Business Strategy Analysis**

Johnson & Johnson (J&J), a global healthcare and pharmaceutical conglomerate, employs a strategic approach that encompasses various business strategies to maintain its leadership position in the industry. Leveraging a combination of cost leadership, differentiation, and focus strategies, J&J has established itself as a versatile and innovative player in the healthcare sector.

In terms of cost leadership, J&J strategically manages production costs while delivering high-quality healthcare products. The company's commitment to operational efficiency and economies of scale has allowed it to provide cost-effective solutions without compromising on product quality. This is exemplified by its ability to offer a diverse range of consumer health, pharmaceutical, and medical devices at competitive prices.

J&J's differentiation strategy is evident in its focus on innovation and product quality. By continually investing in research and development, the company introduces groundbreaking healthcare solutions, ensuring a unique value proposition for its customers. The integration of technology, such as digital health platforms, and the emphasis on superior product standards contribute to J&J's ability to stand out in the market.

Furthermore, J&J adopts a focus strategy by catering to specific niches within the healthcare industry. The company's diversified portfolio includes pharmaceuticals, medical devices, and consumer health products, allowing it to serve a broad customer base while also tailoring solutions for specialized market segments. This dual approach helps J&J navigate the dynamic healthcare landscape effectively.

In the realm of collaboration and partnerships, J&J engages in strategic alliances with other companies to enhance its capabilities and broaden its market reach. These partnerships facilitate access to complementary resources, fostering innovation and strengthening the company's competitive position.

Internationally, J&J pursues an expansion strategy through both exporting and foreign direct investment. Its global footprint is reinforced by manufacturing facilities and subsidiaries, enabling the company to adapt to diverse market conditions and cater to the unique needs of various regions.

Digital transformation is integral to J&J's operations, as evidenced by its embrace of e-commerce, data analytics, and digital health platforms. This commitment to technological advancement enhances customer engagement, improves decision-making processes, and positions the company at the forefront of the evolving healthcare landscape.

In alignment with sustainability and corporate social responsibility (CSR), J&J actively integrates environmentally friendly practices into its operations. The company's commitment to social responsibility is demonstrated through initiatives that positively impact communities, making it a socially conscious and responsible corporate entity.

In summary, Johnson & Johnson's multifaceted approach to business strategies, encompassing cost leadership, differentiation, focus, collaboration, international expansion, digital transformation, and sustainability, positions the company as a resilient and innovative leader in the global healthcare industry. Through these strategic pillars, J&J continues to navigate challenges, foster growth, and contribute to the well-being of individuals worldwide.

# **Strategic Recommendations**

These recommendations are intended to guide J&J in navigating the complex and dynamic healthcare landscape, fostering sustainable growth, and maintaining a leadership position in the industry. It is essential for the company to adapt these recommendations based on ongoing market developments and internal assessments.

#### 1. Products:

- Expand and Diversify Product Portfolio: Continue to invest in R&D to introduce new pharmaceuticals, medical devices, and consumer health products. Explore opportunities for innovation in emerging healthcare areas.
- Enhance Personalization: Leverage data and technology to create more personalized healthcare solutions, catering to individual patient needs.

# 2. *Marketing*:

- Strengthen Brand Messaging: Emphasize J&J's commitment to quality,
   innovation, and patient-centric care in marketing campaigns to reinforce the
   company's strong brand reputation.
- Digital Marketing and Patient Education: Utilize digital marketing channels for targeted outreach and education, empowering patients to make informed decisions about their health.

# 3. Innovation & Tech:

- o Invest in Emerging Technologies: Stay at the forefront of technological advancements by investing in areas such as artificial intelligence, digital therapeutics, and telehealth to drive innovation in healthcare solutions.
- Expand Digital Health Initiatives: Further integrate digital health initiatives
   into product offerings, enhancing connectivity and patient engagement.

#### 4. Distribution:

- Optimize Supply Chain Efficiency: Continuously enhance supply chain efficiency to ensure timely and cost-effective distribution of products. Explore technologies like blockchain for transparency and traceability.
- Leverage E-commerce Platforms: Strengthen the online presence and distribution through e-commerce platforms, providing convenient access to healthcare products for consumers.

# 5. Operations:

- Operational Resilience: Implement measures to enhance operational resilience,
   particularly in response to unforeseen events such as global health crises.
   Develop robust contingency plans to ensure business continuity.
- Sustainability Practices: Further integrate sustainability practices into
   operations, including eco-friendly packaging, energy-efficient manufacturing,
   and responsible waste management.

### 6. Alliances:

- Nurture External Collaborations: Foster strategic alliances with startups,
   research institutions, and technology firms to tap into external innovation.
   Collaborate on joint ventures and partnerships to drive breakthrough solutions.
- Global Partnerships for Market Access: Strengthen global partnerships to navigate regulatory landscapes and improve market access, particularly in emerging markets.